

Abril 4, 2022

Dear Customer

In regards of our last communication sent with the updated information of Ukrainian and Russian situation. Please be informed that the non-acceptance of bookings which destination is at Odessa, Ukraine and Novorossiysk, Kaliningrad and Saint Petersburg, Russia ports is still going on.

For the export bookings that are already in transit, it is important to consider that a COD or a return are the most feasible options with the cargo.

We have been informed that the following countries are not accepting Russian or Ukrainian cargo anymore, so COD cannot be requested for these countries.

- Bulgaria
- Romania

For further information, please contact your local Hapag-Lloyd office. In addition, current schedule data can also be viewed in the Vessel Tracing feature of the Online Business section on our website.

Please note that the above shall not in any way be construed as an admission of liability and does not constitute a waiver of any rights and defenses afforded by law and / or the terms and conditions of the bill of lading or a similar document or any other standard terms and conditions that may apply.

Sincerely

Hapag-Lloyd México

Customer Service